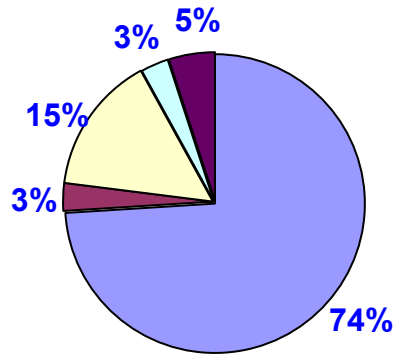


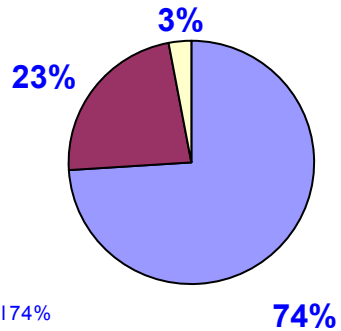
DSS BUDGET

Expenditures
\$94,670,962



- Medicaid 74%
- Day Care 3%
- Food And Nutrition Services 15%
- Public Assistance 3%
- Administration 5%

Revenues \$94,670,962



- Federal 74%
- State 23%
- County 3%

MISSION STATEMENT

The mission of the Stanly County Department of Social Services is to promote self-sufficiency, and to protect and improve the quality of life for Stanly County citizens.

STANLY COUNTY

DEPARTMENT OF SOCIAL SERVICES
 1 000 NORTH FIRST STREET, SUITE 2
 ALBEMARLE, NORTH CAROLINA 28001
 TELEPHONE (704)982-6100
WWW.STANLYDSS.COM

FISCAL YEAR
2010-2011

ANNUAL REPORT



2010-2011

BOARD OF SOCIAL SERVICES

Anthony Lowder, *Chairman*
 Patsy McNeill, *Vice-Chairman*
 Amanda Cody, *member*
 Tina Howell, *member*
 Gene McIntyre, *member*

Sharon Scott, *Director*

FAMILY SUPPORT SERVICES

Work First Family Assistance (WFFA)

Work First Family Assistance (WFFA) provides a money payment and medical assistance to families with children who are deprived of the care or support of one or both parents due to death, physical or mental incapacity, absence from the home or unemployment.

- ◆ 186 Average monthly number of cases
- ◆ 316 Average monthly number of individuals assisted
- ◆ \$208 Average monthly payment

Work First Employment Services

The WFFA Employment Program works with recipients of public assistance, those persons wanting to apply for public assistance, and individuals needing services who are at or below 200% of the poverty level. Participants are helped with job search, job training, education, and supportive services to prepare them to become self-sufficient.

- ◆ 20 WFFA families became employed
- ◆ Served an average of 36 WFFA cases per month
- ◆ Served an average of 10 cases per month under 200% of poverty

Crisis Intervention Program

Assists individuals and families with heating or cooling emergencies which are life or health-threatening. Payments are made directly to vendors.

- ◆ \$322,530 Total benefits to county residents
- ◆ 1,355 Applications approved
- ◆ \$238 Average payment per household

Emergency Assistance

Provides one-time assistance in crisis situations for families with children under age 21.

- ◆ \$79,957 Total benefits to county residents
- ◆ 359 Applications approved
- ◆ \$223 Average assistance payment

Low Income Energy Assistance (LIEAP)

Low income households traditionally pay a higher portion of their household income for home energy needs. LIEAP is a federally funded program designed to provide assistance to low income households to help with the cost of heating.

- ◆ \$600,416 Total benefits to county residents
- ◆ 2,532 Number of families assisted
- ◆ 6,442 Total number of individuals assisted
- ◆ \$237 Average payment per family

Special Assistance

This state and county funded program helps pay the cost of care in rest homes for aged, blind, or disabled individuals who do not have sufficient resources to pay. They are automatically covered for Medicaid also.

- ◆ 214 Average monthly number of individuals assisted
- ◆ \$453 Average monthly payment per person

Medical Assistance

Medicaid provides payment for basic medical care to elderly and disabled adults and families based on need, income, and resources.

- ◆ 9,414 Average monthly number of individuals
- ◆ \$5,756,155 Average total monthly expenditure (County share \$1,849/month)

Carolina ACCESS

Carolina ACCESS is a managed care program that provides a more efficient and effective healthcare system for Medicaid recipients that began in Stanly County in May 1998. This program links Medicaid recipients with a primary care provider who delivers and coordinates their health care needs.

- ◆ 7,927 Medicaid recipients enrolled as of June 30, 2011

CHILDREN AND ADULT SERVICES

North Carolina Health Choice for Children (NCHC)

NCHC is a free or low-cost health insurance program for children through age 18 who are at or below 200% of the federal poverty level. The program became available on October 1, 1998. Children must be uninsured and must be categorically ineligible for Medicaid, Medicare, or other federal government sponsored health insurance to be eligible for NCHC.

- ◆ 626 Cases
- ◆ 965 Children enrolled

Food and Nutrition Services

The Food and Nutrition Services program is designed to raise the levels of nutrition among low income households. Benefits are issued to supplement the money that the household has available for food. Many Food Assistance recipients have jobs, but their income is not sufficient to provide for the nutritional needs of their family. Stanly County recipients spend over 13 million food assistance dollars in local grocery stores. Food assistance is 100% federally funded.

- ◆ 4,335 Average monthly number of households
- ◆ 9,993 Average monthly individuals assisted
- ◆ \$276 Average monthly payment per household
- ◆ 2.29 Average number in household
- ◆ \$14,371,727 Food Assistance Issued

Child Support Program

The Child Support Enforcement Program promotes parental responsibility and reduces welfare dependency by locating absent parents, establishing paternity and support obligations, enforcing support payments.

- ◆ 213 Children for whom paternity was established
- ◆ 685 Support orders established
- ◆ 2,354 Support Orders enforced
- ◆ \$354,481 Average monthly child support collections
- ◆ \$4,254,972 collected during fiscal year

Child Day Care

Day Care is purchased from private day care centers to enable parents to maintain employment, attend educational and job training classes, and to ensure the safety of children. The program is 100% Federal and State funded, including \$470,654 in Smart Start funds.

- ◆ 581 Monthly average of children receiving child care subsidy
- ◆ \$2,519,214 Total paid to local daycare providers

Adoption

Adoption services provide assistance in legally clearing children for adoption, helping prepare the children for placement in an adoptive home, and helping to find families who want to adopt.

- ◆ 4 Adoptive Preplacement Assessments
- ◆ 11 Relative or step-parent adoptions finalized
- ◆ 4 Agency Adoptions finalized
- ◆ 1 Independent Adoption

Foster Care

Foster care services provide temporary placements for children in licensed foster homes or group homes. Foster parents are licensed by the agency and receive a monthly payment to pay for the needs of the foster child.

- ◆ 25 Homes licensed to provide foster care
- ◆ 60 Children for whom agency had placement responsibility
- ◆ 22 Average number of monthly foster care payments
- ◆ 14 Families completed training to become licensed foster parents

Protective Services for Children

The Department of Social Services is required by law to receive and investigate reports of abuse or neglect of children. When allegations are of abuse or serious risk to a child, the investigation must be initiated within 24 hours. Referrals alleging neglect must be responded to within 72 hours. If abuse or neglect is found to exist, services must be provided to protect the child from further abuse and neglect and help the parents learn to provide better care for the child.

- ◆ 552 Child abuse and/or neglect reports assessed
- ◆ 1,085 Total number of children assessed
- ◆ 199 Children found to be in need of services

Protective Services for Adults

The Department of Social Services receives and evaluates reports of the abuse, neglect or exploitation of elderly or disabled adults.

- ◆ 123 Reports received and 73 evaluated
- ◆ 13 Reports substantiated/confirmed
- ◆ 8 Court appointed guardianships

In-home Services

Assistance is provided to aged and disabled adults who are unable to perform essential household and personal caretasks for themselves. The services provided make it possible for these individuals to remain in their own homes and avoid having to enter rest homes or nursing homes.

- ◆ 30 monthly average number of individuals served
- ◆ 33 Individuals served during the fiscal year

North Carolina law requires anyone who suspects that a child or disabled adult is being abused, neglected or exploited to report their concern to the county Department of Social Services.

*To Report Monday – Friday 8:30 – 5:00:
Call 704-982-6100*

*To Report after hours and weekends:
Call 704-986-3700 or 911*

Community Alternative Program (CAP)

CAP is a special Medicaid program which can pay for in-home services, nursing visits, and medical supplies for certain individuals so that they can remain in their own homes.

- ◆ 54 CAP/Disabled Adults Referrals received
- ◆ 109 CAP/Disabled Adults Clients served
- ◆ 5 CAP/Children Clients served

Services to the Blind

Services are provided to assist visually impaired and legally blind individuals to be more independent and to prevent blindness.

- ◆ 33 Monthly average number of individuals served
- ◆ In addition, 17 individuals were assisted with the cost of eye care through MEC, community resources or DSB-VR. It should be noted that MEC funds were discontinued early in the fiscal year.

PROGRAM SUPPORT ASSISTANT

Receives visitors to the agency, in person and by telephone, refers to appropriate programs throughout the agency as well as providing interagency referral. Provides agency staff with fast, efficient completion of typing, data entry and other requests. Provides supportive services to social work staff.

- ◆ An average of 207 people visit agency daily
- ◆ Issued 229 work permits to youth 14-18 years old

Stanly County Department of Social Services does not discriminate on the basis of race, color, national origin, sex, religion, age, or disability in employment or in the provision of services.